

**Requirements and Specification, ESOF 328, Spring 2022**  
**Understanding user requirements, Chapter 8, Jan. 24**

1. List 2 techniques for exploring user requirements.

- Use cases
- User stories

2. After defining use cases, business analysts typically write functional and non-functional requirements. After defining user stories what do business analysts typically write?

Acceptance tests

3. The text lists 5 traps to avoid with use cases. List three of them.

- Too many use cases
- Highly complex use cases
- Including design in the use cases
- Including data definitions in the use cases
- Use cases that users don't understand